

Sick or Injured Fosters

If you notice that your foster animal has mild, cold-like symptoms (sneezing or coughing occasionally, clear ocular or nasal discharge), diarrhea or has vomited, but is **alert, active, eating and drinking well**, please notify the foster coordinator at mas.foster@memphistn.gov so that it can be determined how best to proceed.

If your foster animal has more severe symptoms, such as frequent vomiting, lethargy, yellow/green ocular or nasal discharge, previously undocumented hair loss, straining to urinate or defecate, please notify the foster coordinator at mas.foster@memphistn.gov, and bring the animal to the shelter to be dropped off and seen by a veterinarian during our intake hours 12:00 PM – 3:30 PM Tuesday – Saturday *unless otherwise instructed*. If you are fostering a litter of kittens or puppies, even if only one animal is showing symptoms, the entire litter should be brought in to be examined. You will be notified when pets are ready for pickup. Please be aware that our veterinary staff must prioritize urgent/emergency situations, so wait times will vary.

After Hours Emergency

If you have a true emergency **outside of shelter hours (6pm – 8am)**, please email foster coordinator at mas.foster@memphistn.gov. Signs of a true emergency include but are not limited to: lethargy, persistent vomiting, poor or non-responsive, seizures, pain, severe bloody diarrhea, persistent vocalizing accompanying afore mentioned conditions, difficulty breathing, and difficulty urinating.

If you do not receive an immediate response via email, you can take your foster animal to **Animal Emergency Center - 3767 Summer Ave, Memphis, TN 38122**. When you present your foster animal to the emergency clinic, **you must inform the staff there that it is Memphis Animal Services foster animal and you must provide them with the animal's MAS ID#**. The emergency clinic staff will then contact designated MAS staff to verify that treatment can be provided. If the foster parent is unable to provide emergency clinic staff with the animal's MAS ID#, the animal may still be treated, but at the foster parent's expense. Animals taken to the emergency vet clinic for treatment will be kept overnight at the clinic and an animal services officer will be contacted in the morning to transfer the animal back to the shelter for further treatment/care.